



FOR IMMEDIATE RELEASE
March 16, 2020

Dear Valued Customer,

The customer is at the core of everything we do and in light of the World Health Organization declaring the coronavirus (COVID-19) a pandemic, our top priority is keeping our customers, employees and community safe as we continue to closely monitor the situation.

UCT has assembled an internal task force dedicated solely to the issue and have instructed our employees to follow the procedures and guidelines recommended by the Centers for Disease Control and Prevention (CDC) to help stem the spread of COVID-19.

In response UCT is taking the following measures:

- We are providing all our employees with the necessary supply of disinfectant materials to frequently clean high-touch surfaces to kill germs and ensure our facilities are a safe environment to enter into.
- We are encouraging employees to wash hands frequently with soap and water and avoid touching eyes, nose and mouth when possible.
- All employees have been instructed to stay home if they are sick and are experiencing any flu-like symptoms related to COVID-19 no matter how mild.

We also want to ensure our customers that preventing supply disruption is another top priority. Immediately following the announcement of the virus, a thorough supply chain assessment was performed and it was confirmed that all products supplied by UCT are manufactured here in the United States and that we are not reliant, in any capacity, on raw materials being supplied from Europe or Asia. On a regular basis, UCT maintains a strong supply of raw materials and finished goods to prevent disruption to our customers during times like these.

We understand our obligations to ensure business continuity for our customers and partners, and to protect our employee safety. We believe those two responsibilities go hand in hand, so we consider the effects of every decision in these two areas to keep our business-essential service reliable for your business for the duration of any impact.

Thank you for your trust and loyalty. We are confident and committed to serving your business through this dynamic situation.

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